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Where to Begin

Where to Begin

Planning a funeral can be overwhelming, but you are not alone in this. We're here to support you throughout this journey and make this process one of love, healing, and life celebration. Below is some information to help you get started, but you can contact us at any time if you need help.



Within Hours

When a loved one dies at home or in a place that isn't a healthcare facility, you'll need to contact emergency personnel before they can be taken into our care. If your loved one was under medical care, it's a good idea to call their physician as well.

If your loved one dies in a healthcare facility, they will notify the proper authorities, including the funeral home you have chosen to care for your loved one if they know that information.

Emergency and medical personnel involved in this part of the process will help you with obtaining a medical certificate and any other necessary paperwork.

This part of the process is often the most emotional, and we are here to help and support you. If you're not sure what to do, call us any time.

Within the First Few Days

You'll want to notify close friends and relatives, both through personal phone calls as well as your loved one's death notice. If this process is too painful for you, it's absolutely okay to ask a trusted family member or friend to help you.

This also is the time to review any of your loved one's preplanned funeral wishes and meet with a funeral director to begin planning their service. If your loved one did not preplan their funeral, you might want to start thinking about a few of the big choices you will need to make, such as:

- Burial or cremation
- If burial, the type of casket
- If burial, the location of their final resting place in a grave or mausoleum
- If cremation, the type of urn
- If cremation, the location of their final resting place through burial or scattering
- Any religious services you will need, such as clergy or spiritual leaders
- The types of services you want, such as a viewing, service, graveside memorial, etc.

These questions are just a starting point, and you don't need to know the answers right away. Don't hesitate to contact us to gain a better understanding of your options. We're here to make this process easier for you.



What to Expect When We Meet

When you meet with a member of our staff to discuss your arrangements, we'll first provide you with a general price list to give you a basic idea of what our services cost.

We'll then ask you about your loved one to gain an understanding of the person the services will honor. Use this time to communicate your ideas and preferences, share your loved one's life story, revisit memories, and highlight their accomplishments. Our professionals will use this information to guide you in the creation of a personalized, meaningful celebration of your loved one's life.

This process may include:

- Preparing and filing the official death certificate
- Scheduling the services and events (including the location, date, and time)
- Selecting a casket, urn, or other products you may need
- Drafting an obituary
- Arranging necessary transportation
- Selecting pallbearers

We'd like to make this process as smooth and stress-free for you as we can, so remember to bring the following information about your loved one with you as well:

- Full legal name and home address
- Social security number
- Date of birth

- Place of birth
- Father's name
- Mother's maiden name
- Veteran's discharge papers (DD-214), if applicable
- Highest education
- Occupation
- Information about the burial location if applicable
- Clergy name and phone number if applicable
- Names and relationships of survivors
- Insurance policy information if using to pay for funeral expenses

Please also bring a recent photograph and any clothing you'd like us to use when dressing them for the service.



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131 Grove Ave., Prescott, AZ 86301

Heritage Memorial Park
(928) 775-5310
12000 E. Heritage Memorial Ln., Dewey, AZ 86327

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410 W. Roosevelt Ave., Coolidge, AZ 85128

Heritage Casa Grande Funeral Home and Cremation Society of Arizona
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1575 E. Florence Blvd., Casa Grande, AZ 8512

Heritage Florence Funeral Home
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360 N. Park St., Florence, AZ 85232

Chino Valley Funeral Home
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Heritage Funeral Chapel
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Why Plan Ahead

Why Plan Ahead

There's a lot that goes into planning a funeral, but making those arrangements beforehand gives you time to consider all of your options and make sure that you're covering all of the necessary details. Still feeling unsure? Here are some of the most important reasons why planning ahead may be the best option.

It's Easy

Fill out a form or meet with a member of our staff to put your plan in place. Anyone can create a plan, at any stage in their life, and you always can make changes if you wish.

You Decide

Preplanning lets you create your own unique life celebration. Including your family in the planning process can help them feel connected to you both in life and in death, knowing that your arrangements reflect your desires.

Relieve Your Family's Burden

Preplanning relieves your family of that burden and gives them more time and energy to focus on healing and remembrance.

You Can Prepay

Prepayment generally means that you save money by being protected from inflation and price changes. We deposit all prepayments into a trust fund where it remains until needed. Prepaying also provides peace of mind for your family, who won't have to figure out your funeral expenses when the time comes.

What If I Move?

We keep a record of your preplanned arrangements and any prepayments, and they're easily transferable to any funeral home in the United States.

Where Do I Start?

First, check out our [preplanning checklist](#) to help you consider all your possibilities. Then you can [preplan online](#) using our form to create your personalized arrangements or you can schedule a time to meet with our staff to discuss your options and make a plan.



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Preplanning Checklist

Preplanning Checklist

The following checklist will help you create your personalized plan.

Ways to Plan Ahead:

General

- Gather personal information for your obituary.
- Choose a charity to direct donations to, if desired.
- Choose a funeral home.
- Make note of any instructions for your services and final disposition.

Funeral Service

- Choose burial or cremation.
- Select a casket or cremation container.
- Choose locations and types of services.
- Choose floral arrangements.
- Select which photographs and memorabilia you'd like to display.
- Consider any customs, traditions, or religious rites that are important to you and your family.
- Choose the clothing you'd like to be dressed in.
- Select music and hymns, if desired.
- Choose a theme for decorations and stationery at your services.
- Arrange transportation for your physical remains and your family.

Participants

- Choose a clergy member or officiator to preside over the service.
- Select any musicians whose talents you'd like to employ.
- Select pallbearers.
- Choose friends or family members to perform the eulogy, read scripture, or prepare a speech.

Final Disposition

- Choose a cemetery.
- Select a burial plot or mausoleum.
- Select a memorial or grave marker and inscription.
- Decide who will keep your urn.
- Decide who will scatter your ashes and where.

Information You'll Need

Personal Information

- Your father's name
- Your mother's maiden name
- Your level of education
- Your social security number

Affiliations

- Fraternal organizations
- Service organizations
- Union memberships
- Any special recognitions you have

Military Service Information

- Military service
- Branch rank
- Date of enlistment
- Date of discharge
- Name(s) of war/conflict(s) toured
- Serial number

Remember...

There's no need to make all the decisions right away. For personalized assistance in creating your plan, contact one of our experts to schedule a one-on-one meeting.



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Service Options

Service Options

Planning a funeral service can be a very difficult process for families who have just lost a loved one. But it's important to provide those who are grieving with a supportive environment in which they can begin to find closure, say goodbye, and come to terms with the loss. Gathering with friends and family gives everyone the opportunity to connect, share memories, offer words of sympathy, and create a lasting network of comfort and support as they start the journey toward healing.

Burial Services

There are different services that you can choose for a loved one's burial, depending upon your individual needs and preferences:

- Immediate burial means that your loved one will be buried or entombed without a public service or gathering.
- Visitation, also called a viewing, wake, or calling hours, allows family and friends to gather in a room with the departed loved one in an open or closed casket and say goodbye or offer their support and sympathy to the bereaved.
- Funeral or memorial services can take place at a funeral home, in a church, or even at your home. The service is a ceremony which serves to celebrate, honor, and remember the life of the deceased. Whether traditional or unique, both the visitation and the funeral service can be personalized to reflect the individuality of your loved one.
- Graveside, chapel, or committal services are held at the cemetery, and allow family and friends to be present as their loved one is transferred to his or her final disposition through ground burial.

Cremation Services

The biggest misconception about cremation is that there can't be a funeral service or visitation. This is absolutely not the case, and we encourage you to consider holding a memorial service to celebrate the life of the deceased as well. There are many options open to you when it comes to honoring your loved one's life. After the cremation and memorial services, there are a variety of choices for your loved one's final disposition:

- Interment means that you'll bury or entomb your loved one's cremated remains. This can be in a family plot, a memorial site, a cremation niche or urn garden, or in a variety of other indoor and outdoor locations. Ask our staff for a detailed list of interment possibilities.
- Graveside services are similar to those celebrated alongside a traditional ground burial, in which loved ones are present at the burial of the cremated remains and honor the deceased through memorial prayers or other meaningful tributes.
- Scattering allows you to spread your loved one's cremated remains in a memorial garden, a cemetery, over water, or across any other meaningful site. You also can choose to scatter some of the cremated remains and retain the rest in an urn for interment or another form of disposition.
- Placing cremated remains in multiple urns allows family members who are separated by distance to each feel the comfort of having their loved one's final resting place in a nearby location.

Green Burial Services

For those who want to be more environmentally friendly with their end-of-life decisions, we offer green burial options. This way, you can honor your loved one's life while reducing their environmental impact. A green burial service may be right for your loved one if they were an avid nature lover, worked in an environmental science field, or were passionate about living an eco-friendly lifestyle.

To learn more about our green burial options, please don't hesitate to contact us.

Payment Options

We offer multiple online payment options to help lessen the financial burden on your family during this difficult time. Talk to a member of our staff if you have any questions or need more information.

- eChecks, or ACH payments, let you transfer funds directly from your bank account to pay for services. It's fast, secure, and saves you money on credit card fees.
- We accept [payments online](#) via all major credit cards — Visa, Mastercard, American Express, and Discover. Use our online payment platform to easily and securely pay by credit card today.
- We offer crowdfunding for funeral services, memorial funds, and more. With all the features of other major crowdfunding sites and less fees, crowdfunding on our website is a great option for your family. Talk to a member of our staff to start a crowdfunding campaign today.
- We work with multiple lenders across the U.S. to get you the most competitive lending rates. Viewing the offers available to you doesn't affect your credit, so you can see all the options you have for loan amounts and repayment terms.
- If your loved one has a life insurance policy you want to use for funeral expenses, talk to us. We can get a portion of your claim funded immediately instead of waiting 30-90 days for the insurance companies to pay out. We'll also handle all the paperwork!





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Honoring Veterans

Honoring Veterans

We're proud to do our part in honoring our country's veterans. Our duty is to provide you and your family with professional and dignified assistance during your time of need, and we promise to support you in honoring your loved one for their dedication and selfless service.

Eligibility

Military funeral honors are free of charge and mandated by law for eligible veterans. Eligibility will be verified by the veteran's DD-214, or discharge papers. Eligible members include:

- Military members on active duty or in the Selected Reserve.
- Former military members who served on active duty and departed under honorable conditions.
- Former military members who completed at least one term of enlistment or period of initial obligated service in the Selected Reserve and departed under honorable conditions.
- Former military members discharged from the Selected Reserve due to a disability incurred or aggravated in the line of duty.

Traditional Honors

At minimum, eligible veterans are entitled to the folding and presenting of the American flag to the next of kin and the playing of Taps by a bugler or recording. These honors are performed by an honor guard detail that consists of at least two members of the Armed Forces. One member must be a representative from the branch in which the veteran served, and this member will be the individual who presents the flag.

Honors also can include:

- A three-volley rifle salute to represent duty, honor, and country
- The U.S. flag draped over the casket
- A final salute at the gravesite

Veteran Benefits

In addition to coordinating honors related to the service itself, we can help you communicate with the U.S. Department of Veterans Affairs (VA) to arrange for:

- A Presidential Memorial Certificate: This is a certificate expressing the nation's recognition of the veteran's service. The veteran's name is inscribed, and the certificate bears the signature of the President.
- Headstones or markers: The VA provides headstones and markers for the graves of veterans anywhere in the world and for eligible dependents of veterans buried in national, state, or military cemeteries.
- Memorial plots: If an eligible veteran's remains are not available for burial, the VA will provide a plot and headstone or marker in a national cemetery for memorialization. If you wish to place the memorial in a cemetery other than a national cemetery, the VA will provide the headstone or marker but not the plot itself.
- Burial in a VA national cemetery: This includes the gravesite, opening and closing of the grave, a grave box, and perpetual care.
- Reimbursement of burial expenses: For information on eligibility and the different levels of potential reimbursement, please review their [Guide to VA Burial Allowances](#).

Additional Resources

Please visit the following links for detailed information about the options available for honoring service members and other aspects of military funerals:

- [U.S. Department of Veterans Affairs](#). Click on Veteran Services and look underneath the Burials & Memorials heading.
- [Veterans' Funeral and Burial Benefits](#). Helpful information from the Funeral Consumers Alliance.



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Social Security Benefits

Social Security Benefits

The following checklist is designed to help you file for your Social Security benefits correctly so that prompt payments may be made.

Eligibility

To receive monthly benefits, the deceased worker must have credit for work covered by Social Security ranging from 1 1/2 to 10 years depending on his or her age at death. Those eligible for monthly benefits include:

- A widow or widower age 60 or older (50 if disabled) or at any age if caring for an entitled child who is under 16 or disabled
- A divorced widow or widower age 60 or older (50 if disabled) if the marriage lasted 10 years or if caring for an entitled child who is under 16 or disabled
- Unmarried children up to 18 (19 if they are attending a primary or secondary school full-time)
- Children who were disabled before reaching 22 as long as they remained disabled
- Dependent parent or parents 62 or older

Lump-Sum Death Payment

A one-time payment of \$255 is paid in addition to the monthly cash benefits described above. The lump-sum death payment (LSDP) is paid in the following priority order:

- A surviving spouse who lived in the same household as the deceased person at the time of death
- A surviving spouse eligible for or entitled to benefits for the month of death
- A child or children eligible for or entitled to benefits for the month of death

Applying for Benefits

You must apply in order to receive benefits. You may apply at any Social Security office, by telephone at 1-800-772-1213, or online at www.ssa.gov.



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Staff

Staff

Our dedicated staff members are here to provide support, compassion, and information to help you through your journey of grief and the celebration of your loved one's life.



Stan Stobierski

Owner, Licensed Funeral Director

Stan graduated from the American Academy McAllister Institute of Mortuary Science in NY. He holds a New York funeral director license, an Arizona funeral director license as well as an Arizona Life Producer Insurance Agent license and Arizona Cremationist license. Stan is past president of the Arizona Funeral Directors Association and served on the first Policy Board of the National Funeral Directors Association. He and his wife, Marilyn, have two daughters, Tara and Sherri, who are both involved in the family business.



Tara L. Kimzey

President, Licensed Funeral Director

tara@heritagefuneralchapels.com

A third generation Funeral Director, Tara joined the family business as a Licensed Funeral Director upon graduation from Commonwealth Institute of Funeral Service in 1995. She also holds an Arizona Insurance License to fulfill pre-arranged funeral plans. Tara is Past-President of the Arizona Funeral Director's Association and an active member of the Peoria Chamber of Commerce.



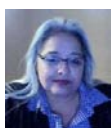
Sherri Deck

Office Manager and Administrator

sherri@heritagefuneralchapels.com

Sherri joined the family business serving as Administrator for the Heritage Funeral Chapel located in Peoria. She currently is the Human Resource Officer for the company.

Chino Valley Funeral Home



Linda Mendoza

Family Service Counselor

linda@heritagemortuary.com

Linda, an Arizona native, Linda joined the Heritage family in 2014, as a family service counselor at the Chino Valley location. Linda is a source of comfort to the many families she serves and guides them through their time of loss. When not working, she enjoys spending time with her children and grandchildren.

Heritage Casa Grande Funeral Chapel



Susan Sumpter

Office Administrator

ssumpter@heritagefuneralchapels.com



Susan was born in Fresno, California and raised in Indiana. She has been married to her husband, Mike, for 48 years and together they have a son, daughter and 6 grandchildren. Susan has been an office manager for a variety of corporate businesses in Indianapolis. Upon moving to Casa Grande in 2005, she came to work for Simes Mortuary. She has returned to what she finds most rewarding, which is helping people in their time of need.

Heritage Coolidge Funeral Chapel



Roxanne Hosino
Administrative Assistant

roxanne@heritagefuneralchapels.com

Roxanne grew up in Youngtown, Arizona and moved to Coolidge in 1991. She has worked in the funeral industry since 1999. Having lived in the community for 24 years, she is quite frequently helping one of her neighbors or members of the community with whatever their needs may be at the moment. Roxanne has two adult children and 5 grandchildren. In her free time she enjoys spending time with her family and small getaways. She holds an Arizona Cemetery License.

Heritage Funeral Chapel



Kelsey Kurtz
Licensed Funeral Director and Embalmer

Kelsey@heritagefuneralchapels.com

Kelsey joined the Heritage family in 2015. Kelsey graduated from Mesa Community College with an Associates degree in Mortuary Science. She is a licensed Funeral Director and Embalmer. She is an Arizona native residing in Phoenix with her Rottweiler Zona.



Jan Radzieta
Funeral Director Assistant

A native from Poland, Jan currently resides in Buckeye. He is an active member of Our Lady of Czestochowa.



Karen Davis
Administrative Assistant

karen@heritagefuneralchapels.com

Karen graduated from Brooks College in Long Beach, CA with a degree in Fashion Merchandising before making the transition into the Funeral Service industry in 2001. She helps families to pre-plan their funeral arrangements and is the office administrator. Karen currently resides in Phoenix with her husband, Marcus, and their children, Jackson and Ariel.

Heritage Memory Mortuary



Clent Walker
Manager, Licensed Funeral Director and Embalmer

clent@heritagemortuary.com

A native of Georgia, Clent graduated from Gupton-Jones College of Funeral Service in Atlanta. He also holds an Arizona Funeral Directors and Embalmers License, Arizona Life Producer Agent License and an Arizona Cremationist License. He is a member of the National Funeral Directors Association and the Arizona Funeral, Cemetery and Cremation Association. He also holds both a Georgia Funeral Director and Embalmer License. Clent and his wife, Pamela, and their son Joshua live in Spring Valley, Arizona.



Charlene Weaver
Office Manager

charlene@heritagemortuary.com

Charlene joined the Heritage Family in 2008, and is serving as Office Manager for our facilities in the Prescott Area. She also assists our families at Mt. View Cemetery with Plot sales, Interments, and Marker sales. She is a 30 year resident of Prescott.



Richard Prince
Funeral Home Assistant

richard@heritagemortuary.com



Richard came to the Heritage family as a company IT tech. His interpersonal skills quickly allowed him to become a valued Funeral Service Assistant. Richard is a veteran of both the Navy and Army, and is a member of American Legion Post #6 in Prescott. He regularly attends the Nishkam Seva Gurdwara of Phoenix. Richard and his wife reside in Prescott have two children and one granddaughter.



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410 W. Roosevelt Ave., Coolidge, AZ 85128

Heritage Casa Grande Funeral Home and Cremation Society of Arizona

(520) 836-5555

1575 E. Florence Blvd., Casa Grande, AZ 8512

Heritage Florence Funeral Home

(520) 868-0457

360 N. Park St., Florence, AZ 85232

Chino Valley Funeral Home

(928) 636-8225

480 W. Palomino Rd., Chino Valley, AZ 86323

Heritage Funeral Chapel

(623) 974-3671

6830 W. Thunderbird Rd., Peoria, AZ 85381

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